Textbook Assignment:

Chapter 8, pages 8-16 through 8-23 and chapter 9, pages 9-1 through 9-8.

- 7-1. Which of the following factors is most important in analyzing waivers?
 - 1. Mental group
 - 2. Approval rate
 - 3. Education level
 - 4. Type of waiver
- 7-2. Once you have tallied factors in your waiver analysis, which of the following steps should you take next?
 - 1. Look for significant trends
 - 2. Look for the most common factor
 - 3. Train to all factors
 - 4. Train to most common factor
- 7-3. Stations with consistently high percentages of waivers may need training in which of the following areas?
 - 1. Increase referral prospecting
 - 2. Increase will-grad recruiting
 - 3. Prospect in the quality market
 - 4. Prospect upper mental groups only
- 7-4. When one of your stations has a significantly low percentage of waivers, you should check for which of the following problems?
 - 1. Ineffective blueprinting
 - 2. Undue restricting of enlistments
 - 3. Both 1 and 2 above
 - 4. Prospecting in the wrong market
- 7-5. Your goal in attrition analysis should be to meet which of the following objectives?
 - Identify DEP personnel with high attrition potential so that preventive action can be taken
 - Identify DEP personnel with high attrition potential so additional time is not wasted on them
 - Identify applicants with high attrition potential so they can be avoided
 - Identify prospects with high attrition potential so they are not prospected

- 7-6. DEP leadership should meet which of the following objectives?
 - 1. Train and motivate DEP personnel
 - 2. Generate referral activity
 - 3. Both 1 and 2 above
 - 4. Provide additional office manpower
- 7-7. DEP leadership is a responsibility at which of the following levels in the chain of command?
 - 1. Recruiter of record only
 - 2. RINC only
 - 3. Recruiter, RINC, and ZS only
 - 4. Every level
- 7-8. The RINC and recruiter should meet with new DEP members within what maximum time after processing?
 - 1. 12 hours
 - 2. 24 hours
 - 3. 48 hours
 - 4. 72 hours
- 7-9. When evaluating a DEP meeting, you must consider which of the following questions as the most important question that needs to be answered?
 - 1. Did they get enough referrals?
 - 2. Were the DEP personnel attentive?
 - 3. If I were one of these DEP members, would I continue to attend DEP meetings?
 - 4. If I were one of these DEP members, would I feel obligated to give referrals?
- 7-10. ZSs must conduct an executive telephone screening with what specific percentage of each station's DEP members each month?
 - 1. 10 percent
 - 2. 15 percent
 - 3. 20 percent
 - 4. 25 percent

- 7-11. When interviewing potential attrites, which of the following techniques should you use to determine the nature of the problem?
 - 1. Ask rhetorical questions
 - 2. Ask open-ended questions
 - 3. Be assertive and brusque
 - 4. Be kind and gentle
- 7-12. DEP family nights are most effective when held at which of the following levels?
 - Recruiter
 - 2. Station
 - 3. Zone
 - 4. District
- 7-13. Approval for COI events should be obtained in advance from which of the following authorities?
 - 1. NRD EPO
 - 2. NRD CO
 - 3. CNRA
 - 4. CNRC
- 7-14. Regular DEP events should not exceed what dollar amount per person?
 - 1. \$4.50
 - 2. \$5.50
 - 3. \$7.00
 - 4. \$8.00
- 7-15. Mini-DEP events should be claimed for reimbursement in which of the following ways?
 - 1. File an OPE claim
 - 2. Submit the bill to the NRD LSO
 - 3. Submit a voucher for disbursement to the NRD
 - 4. Send a memorandum requesting reimbursement to the EPO
- 7-16. Which of the following goals should be met with effective time management?
 - Gain control of the timing and content of what you do
 - 2. Gain control of every task and assignment
 - 3. Have more leisure time
 - 4. Have more time to plan and coordinate

- 7-17. As a supervisor, when you take on the problem of your subordinates, which of the following conditions exist?
 - 1. You are now completely in charge
 - 2. You are now working for your subordinates
 - You can ensure the problem is solved correctly
 - 4. You have misused the chain of command
- 7-18. Delegating duties to subordinates should cause which of the following results?
 - 1. Less responsibility for the manager
 - 2. More accountability for the manager
 - 3. More effective time management and training
- 7-19. You should prioritize each item on your "to do" list by importance and urgency.
 - 1. True
 - 2. False
- 7-20. How can the feedback loop in communication increase time management effectiveness?
 - 1. Conversations will be shorter
 - 2. You can hold the person accountable
 - 3. You ensure understanding of the task assigned
 - 4. The individual understands the assignment must be done quickly
- 7-21. Which of the following activities will contribute to more effective time management?
 - 1. Simplify your work
 - 2. Set clear cut goals
 - 3. Keep organized files
 - 4. All of the above
- 7-22. The frequency of station visits should be based on which of the following factors?
 - 1. Size of station
 - 2. Number of recruiters
 - 3. Size of goal
 - 4. Your observations
- 7-23. You should visit struggling stations as many times per week as possible.
 - 1. True
 - 2. False

- 7-24. Of the following items, which should you review before planning a station visit agenda?
 - 1. LEADS and NALTS reports
 - 2. POA&Ms
 - 3. ROS status
 - 4. All of the above
- 7-25. Station visit sheets should be used in which of the following ways?
 - 1. Check all items listed at each visit
 - Check all production related items at each visit only
 - Check each item once during each month only
 - Use the list as a guide and check each item as applicable
- 7-26. As you enter a recruiting station, you should look around, putting yourself in the shoes of which of the following individuals?
 - 1. Recruiter
 - 2. RINC
 - 3. Inspector
 - 4. Prospect
- 7-27. If the RINC asks for unplanned assistance during a scheduled station visit, you should follow which of the following courses of action?
 - Skip your planned agenda and provide the requested assistance
 - Tell the RINC not to sidetrack you and follow planned agenda only
 - 3. Follow you planned agenda first then, if time allows, provide the requested assistance
 - 4. Provide the requested assistance first, then go on with your planned agenda
- 7-28. During a station visit, you should look for which of the following situations?
 - 1. Systems being used incorrectly only
 - 2. Obvious enlistment irregularities only
 - 3. Things that are being done right
 - 4. All of the above
- 7-29. ZS copies of the Station Visit Sheets should be maintained in which of the following locations?
 - 1. Station folder
 - 2. Station Notebook
 - 3. Either 1 or 2 above

- 7-30. Major inspection problems are those that deal with which of the following subjects?
 - 1. Production
 - 2. Malpractice
 - 3. Fraternization
 - 4. Vehicle use
- 7-31. MITT is made up of experienced recruiting managers who provide which of the following services?
 - 1. Problem identification
 - Training
 - 3. Both 1 and 2 above
 - 4. Counseling
- 7-32. Each NRS not inspected by MITT must be inspected within what maximum time period following the MITT inspection?
 - 1. 1 month
 - 2. 2 months
 - 3. 3 months
 - 4. 4 months
- 7-33. Which of the following personnel is NOT authorized to conduct a post-MITT periodic station inspection?
 - 1. CO
 - 2. EPO
 - 3. CR
 - 4. RINC
- 7-34. A production inspection should include which of the following portions of the MITT check-off?
 - 1. Priority one only
 - 2. Priority one and two only
 - 3. Priority two and three only
 - 4. All portions
- 7-35. The EPO may grant what maximum number of waivers for a station requiring a production inspection?
 - 1. One
 - 2. Two
 - 3. Three
 - 4. Four

- 7-36. Corrective plans should be developed to correct inspection discrepancies by which of the following personnel?
 - 1. RINC
 - 2. 7S
 - 3. CR
 - 4. EPO
- 7-37. Which of the following inspections take priority over all other types of inspections?
 - 1. MITT
 - 2. Production
 - 3. Periodic
 - 4. Turnover
- 7-38. The purpose of the inspection program is to identify which of the following factors?
 - 1. Recruiter malpractice
 - 2. Discrepancies, so they can be corrected
 - 3. Misuse of government vehicles
 - 4. Discrepancies, so they can be punished
- 7-39. Original inspection reports are maintained at the NRS for what minimum period of time?
 - 1. 1 year
 - 2. 2 years
 - 3. 3 years
 - 4. 4 years
- 7-40. Corrective action plans to correct inspection discrepancies must meet which of the following criteria?
 - 1. Follow a specific format
 - 2. Be a formal POA&M
 - 3. Be written and implemented
 - 4. Cover all production systems
- 7-41. Inspection Report Discrepancy Tracking Sheets should be initiated by which of the following personnel?
 - 1. EPO
 - 2. CR
 - 3. ZS
 - 4. RINC
- 7-42. As an inspector, you should maintain what kind of demeanor?
 - 1. Stoic and reasonable
 - Aloof and assured
 - 3. Pleasant and professional
 - 4. Friendly and humorous

- 7-43. Zone production and planning meetings can fulfill which of the following purposes?
 - 1. Training
 - 2. Recognition
 - Team building
 - 4. All of the above
- 7-44. Most zone production and planning meetings are conducted at what interval?
 - 1. Weekly
 - 2. Monthly
 - 3. Quarterly
 - 4. Semiannually
- 7-45. The format for your meeting depends on which of the following factors?
 - 1. Time of the meeting
 - 2. Location of the meeting
 - 3. Agenda topics
 - 4. Anticipated attendance
- 7-46. Training at zone meetings should be conducted by which of the following personnel?
 - 1. Recruiters
 - 2. RINCs
 - 3. ZS
 - 4. All of the above
- 7-47. During training meetings, you should give personnel a 10-minute break at which of the following intervals?
 - 1. Every hour
 - 2. Every 2 hours
 - 3. Every 3 hours
 - 4. Every half hour
- 7-48. Well planned meetings should include which of the following elements?
 - 1. A roster
 - 2. An agenda
 - 3. A point paper
 - 4. An impromptu talk
- 7-49. Agendas should be distributed at which of the following times?
 - 1. At the meeting
 - 2. After the meeting
 - The day prior to the meeting
 - 4. Well in advance of the meeting

- 7-50. Training at zone meetings should not exceed what duration?
 - 1. 1 hour
 - 2. 2 hours
 - 3. 3 hours
 - 4. 4 hours

- 7-51. As a ZS, you should try to assume which of the following roles during your zone meeting?
 - 1. Commentator
 - 2. Documenter
 - Facilitator
 - 4. Negotiator

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